

## **Menorca Consciousness Group**

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### **Booking Terms and Conditions**

#### **Full Payment / Deposit / Outstanding Balance**

Your booking will be confirmed after:

- A) Full payment of the Retreat is received.
- B) Deposit of the full amount of the Retreat is received.

The Outstanding Balance is necessary to be paid no later than two months before the start date of the Retreat. You will be requested for this payment via email with information about payment options.

#### **Confirmation Letter**

After making an online booking you will automatically receive a confirmation email of your order, including the details of your reservation and payment.

MCG team will afterwards send you a Confirmation Letter via email which will include all important information about the Retreat. This Confirmation Letter will be sent to you closer to the date of the Retreat.

#### **Cancellation Policy**

You can cancel your booking up to two months before the start date of the Retreat. In this case we can refund you the paid amount minus any deposit paid.

Deposit is non-refundable. Alternatively see the MCG Offer below.

#### **MCG Offer**

If, for any unforeseen circumstances you are incapable to participate in the Retreat, MCG is willing to transfer your deposit to a person whom you choose (providing that the outstanding amount will be paid). The new person will then be allocated to the space on the Retreat according to your original booking and with their agreement of the MCG Booking Terms and Conditions.

#### **Personal Information**

MCG through its website only receives the personal information of your name and email address which are precisely needed for managing your booking. No other personal information is requested neither monitored. MCG does not deal any further with any received personal details, nor does it keep or provide it to third parties. MCG states that in dealing with personal information it is complying with present laws.

#### **Disclaimer**

MCG is not responsible for any loss or damage to any retreat participant, personal belongings, property or health. It is advised that each Retreater wishing to attend any of MCG Retreats should take out their own personal insurance cover.